

## The College Student Perspective on Virtual Health Care

A nationwide survey of over 1,100 college students conducted by TimelyCare, the leading virtual health and well-being solution for students, asked students about their experience using virtual health care. Over half of students use a virtual health care solution for mental health and medical care, and most rate virtual health care as the same or better than in-person care. Now, an overwhelming majority of students want and expect their schools to offer a virtual health care option.





of students have used a virtual solution for health care



of students say that virtual health care is the same or better than in-person care



of students want their college or university to provide a virtual health care option

## Top reasons students use virtual health care



After-hours care



Ability to choose a provider



Convenience of appointments



Reduced risk of transmitting illness



More types of services are available



## What students who used virtual health care say

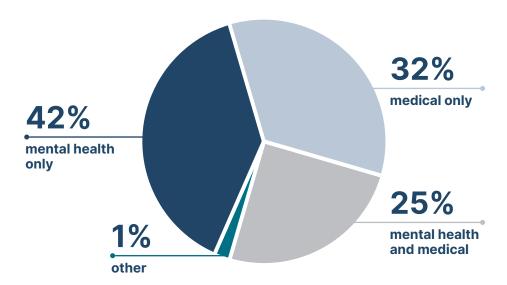
88%

used a virtual solution for care since the pandemic began in 2020

67%

used these services for mental health care

## How students utilize virtual health care





of students plan to use virtual health care in the future



But **nearly 80% of students** said the pandemic made them more interested in using a virtual solution for care