



# Elevating Excellence: TimelyCare's Impact in 2023



## 2023 Set Records for Expanded Access to Care



**2+ Million**

Students



**1+ Million**

Sessions



**350+**

Campuses



**130+**

New Partnerships

## Access to Care When It's Needed Most



**120+**

health conditions  
can be treated



**80%**

of visits are related  
to mental health

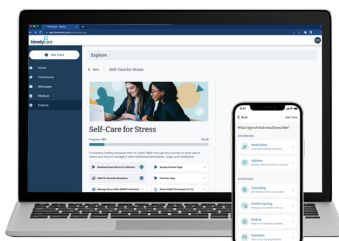


**50%**

of visits are after-hours  
or weekends

Average Wait Time for  
**TalkNow**

**<5 minutes**



Average Wait Time for  
**MedicalNow**

**<8 minutes**

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## Top Reasons Students Seek Support

### Provider Visits

- 1 Anxiety
- 2 Stress
- 3 Depression

### Peer Community

- 1 Relationships
- 2 Depression
- 3 Anxiety



TimelyCare was recognized for leadership, growth, innovation, and culture 19x this year

## Self-Care Journeys Promote Healthy Habits



## Improved Well-Being Contributes to Student Success



**75%**

of students report mental health improvement, including **100%** presenting as a suicide risk



**3 out of 4**

students say they are more likely to remain in classes, improve their grades, and graduate after using TimelyCare

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